



ICT Supporter

Are you passionate about IT and want to provide support where it is needed on a daily basis? We are looking for a practice-orientated ICT supporter to join our IT team.

Bell Schweiz AG
Elsässerstrasse 174
4056 Basel

Contract type Permanent
Workload 100%
Start of employment 01.08.2026
Language German
Working time model Hybrid working time after coordination

Do you have any questions?



Pietro Calvagna
Talent Acquisition Specialist
+41583263188

Apply online



You can find all the details online as well as the opportunity to apply directly.

Your tasks

- Installing, configuring and maintaining workstation systems, peripheral devices, mobile devices, servers and network components
- Ensuring the stable operation of hardware, software and networks at several locations
- Receiving, analysing and resolving hardware, software, network and communication faults (1st/2nd level)
- Escalating complex incidents and coordinating suppliers, consultants and external support partners
- Supporting, advising and instructing users in the daily use of IT systems
- Assisting with rollouts, software evaluations and smaller automations and scripts
- Working in early and late shifts, assignments in maintenance windows and on-call duty (7x24)

We can only consider applicants who are authorised to work in Switzerland (EU/EFTA). We only consider direct applications.

What you bring with you

- IT training or comparable practical experience
- Experience in IT support and with Windows/Microsoft environments
- Very good knowledge of German, French and English an advantage
- Independent, team player, able to work under pressure and flexible
- Driving licence and willingness to work on site
- High service orientation and genuine enthusiasm for IT

What we offer



Work-life balance

With us you benefit from at least 25 vacation days. We use an electronic time capture system so that you can reward your overtime with additional days off.



Catering

Culinary delights are very important to us: freshly prepared food in our staff restaurant, a lunch menu including soup and salad, water & tea and free fruit as well as high-quality products at greatly reduced prices await you in our outlet.



Mobility

Benefit from our contribution to environmentally friendly mobility, convenient public transport connections and a free SBB GA travelcard!



Professional development opportunities

Expand your knowledge with extensive training programmes, high-quality courses at the Coop Training Centre and a wide range of personal development opportunities.