



# IT Application Supporter

Do you have a passion for stable processes and enjoy taking on responsibility in a dynamic environment? Then you've come to the right place! We are looking for a committed person to strengthen our team and make an important contribution with their own expertise. If you also value teamwork, are flexible and enjoy learning new things, then we look forward to getting to know you!

**Bell Schweiz AG**  
Dünnernstrasse 31  
4702 Oensingen

**Contract type** Permanent  
**Workload** 100%  
**Start of employment** as of now  
**Language** German  
**Working time model** Day shift

## Do you have any questions?



**Maria Horvath**  
Talent Acquisition Manager  
+41 58 326 3183

## Apply online



You can find all the details online as well as the opportunity to apply directly.

## Your tasks

- You are the hero of the day when it comes to the support and implementation of incidents and receive the requirements of our specialist departments.
- You support our project management in all topics relating to our applications and their interfaces.
- You coordinate with our external service providers to ensure smooth processes.
- You maintain an overview of our application environment and the interfaces to our systems.
- You ensure that our time-critical system processes run smoothly.
- You carry out system work according to checklists.
- You document everything carefully in our ticket system.
- You are prepared to support our on-call service (7x24) and participate in IT maintenance windows.

We can only consider applicants who are authorised to work in Switzerland (EU/EFTA). We only consider direct applications.

## What you bring with you

- You are a key user or super user in warehouse management and/or production control and are familiar with the processes.
- You already have experience in application support and have sound knowledge of the SAP EWM environment.
- You have a good command of written and spoken German, knowledge of English is a plus.
- You enjoy working in a team and value the exchange with colleagues.
- You are open to new things and learn quickly in order to familiarize yourself with complex topics.
- Analytical thinking and a structured approach are a matter of course for you.

## What we offer



### Work-life balance

With us you benefit from at least 25 vacation days. We use an electronic time capture system so that you can reward your overtime with additional days off.



### Catering

Culinary delights are very important to us: freshly prepared food in our staff restaurant, a lunch menu including soup and salad, water & tea and free fruit as well as high-quality products at greatly reduced prices await you in our outlet.



### Mobility

Benefit from our contribution to environmentally friendly mobility, convenient public transport connections and a free SBB GA travelcard!



### Professional development opportunities

Expand your knowledge with extensive training programmes, high-quality courses at the Coop Training Centre and a wide range of personal development opportunities.