

Complaints clerk (m/f/d)

Süddeutsche Truthahn AG is one of the leading German producers of high-quality turkey products. As part of the Swiss Bell Food Group, Süddeutsche Truthahn AG is part of an international, rapidly expanding food group with around 13,000 employees.

**Süddeutsche
Truthahn AG**
Angerstrasse 2
84539 Ampfing

Contract type
Workload
Start of employment
Language

Permanent
100%
as of now
German

Do you have any questions?



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Apply online



You can find all the details online as well as the opportunity to apply directly.

Your tasks

- Processing all customer feedback and complaints
- Initiating investigations to determine the causes of complaints
- Documenting investigation results and measures
- Conducting trend analyses for customer and consumer complaints
- Preparing and supporting the reporting of complaints

What you bring with you

- Completed vocational training in the commercial sector
- Ideally several years of professional experience
- Very good IT skills, especially in Excel
- Organizational talent, communication skills, motivation and flexibility

What we offer



Work-life balance

We offer at least 25 vacation days, a flexi-time system and special leave for important events such as marriage, birth or relocation.



Catering

Catering is very important to us: our staff canteen serves freshly prepared food.



Mobility

Stay fit with our company bike program and enjoy sustainable, hassle-free commuting. Plus, plenty of parking spaces are available for you!



Fair wages and social benefits

Receive rewards for employee referrals.